

Privacy Policy

Effective Date: June 2026

Introduction

QuickDrop Packages ("QuickDrop", "we", "our", or "us") values your privacy and is committed to protecting your personal information.

This Privacy Policy explains how we collect, use, store, and protect information obtained through our website, customer portal, package management system, and related services.

Information We Collect

We may collect information including:

- Full Name
- Email Address
- Phone Number
- Package Tracking Numbers
- Pickup Authorization Information
- Government-issued ID details provided during package collection
- Payment Information
- Package Collection Records
- Website Usage Information

How We Use Information

Information collected may be used to:

- Receive and manage packages
- Verify customer identity
- Coordinate package pickups
- Send package notifications and updates
- Provide customer support
- Generate receipts and service records
- Improve our services and website
- Comply with legal obligations

Information Sharing

QuickDrop does not sell customer information.

Information may be shared only when necessary:

- To complete requested services
- To comply with legal requirements
- To prevent fraud or unauthorized package collection
- To protect QuickDrop, its customers, or the public

Package Collection Verification

For security purposes, QuickDrop may record:

- Authorized pickup details
- Name of the individual collecting a package
- Date and time of collection
- ID verification status

These records may be retained as proof of package release.

Data Security

QuickDrop uses reasonable administrative and technical safeguards to protect customer information from unauthorized access, disclosure, alteration, or destruction.

While we strive to protect all information, no internet transmission or electronic storage method can be guaranteed to be completely secure.

Customer Accounts

Customers are responsible for maintaining the confidentiality of their login credentials.

QuickDrop reserves the right to require identity verification before making account changes or providing account-related assistance.

Cookies and Website Analytics

Our website may use cookies and similar technologies to improve functionality, remember preferences, and analyze website performance.

Retention of Information

Customer information, package records, collection records, and transaction history may be retained for operational, legal, security, and recordkeeping purposes.

Changes to This Policy

QuickDrop may update this Privacy Policy at any time.

Updated versions will be posted on this website and become effective immediately upon publication.

Contact Us

QuickDrop Packages

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