

QUICKDROP PACKAGES

TERMS AND CONDITIONS

Effective Date: June 2026

By using QuickDrop Packages ("QuickDrop"), you agree to the following Terms and Conditions.

- SERVICES

QuickDrop provides package receiving, package holding, package retrieval, customer pickup coordination, tracking updates, and related logistics support services.

QuickDrop is NOT a courier, shipping carrier, customs broker, or freight forwarder.

- FEES

Current service fees include:

- Standard Package Receiving: JMD \$300
- Knutsford / Zipmail Facilitation: Additional JMD \$100
- Storage after five (5) calendar days: JMD \$100 per day

QuickDrop reserves the right to modify fees at any time. Updated fees will be published on the company's website.

- IDENTIFICATION REQUIREMENTS

QuickDrop may require government-issued identification before releasing any package.

QuickDrop reserves the right to refuse release of any package where identity cannot be verified.

- AUTHORIZED PICKUPS

Customers may designate an authorized individual to collect a package.

The authorized individual must provide identification and any additional information requested by QuickDrop.

QuickDrop shall not be liable for release of a package to an authorized person identified by the customer.

- PROHIBITED ITEMS

Customers may not use QuickDrop services for:

- Illegal goods
- Dangerous or hazardous materials
- Firearms or ammunition
- Explosives
- Controlled substances
- Counterfeit goods
- Any item prohibited under Jamaican law

QuickDrop reserves the right to refuse, report, or surrender prohibited items to the appropriate authorities.

- STORAGE AND ABANDONED PACKAGES

Packages remaining uncollected for more than thirty (30) days may be considered abandoned.

QuickDrop may, at its sole discretion, dispose of, donate, return, or otherwise handle abandoned packages without compensation to the customer.

Outstanding fees remain payable even if a package is abandoned.

- LIMITATION OF LIABILITY

QuickDrop shall exercise reasonable care while handling packages.

QuickDrop shall not be liable for:

- Damage occurring before receipt
- Damage caused by carriers or third parties
- Delays outside its control
- Manufacturer defects

- Improper packaging
- Incorrect customer information

In all circumstances, QuickDrop's liability shall not exceed the amount paid for the service associated with the package.

- ACCURACY OF INFORMATION

Customers are responsible for providing accurate names, contact information, tracking numbers, and pickup details.

QuickDrop shall not be responsible for losses arising from inaccurate information supplied by the customer.

- PAYMENT

All fees must be paid before package release unless otherwise approved by QuickDrop.

Outstanding balances may prevent future service usage.

- CHANGES TO TERMS

QuickDrop may update these Terms and Conditions at any time. Continued use of the service constitutes acceptance of the revised terms.